

## 1. Introduction

## 1.1 Purpose of Equality Analysis

The council has an important role in creating a fair society through the services we provide, the people we employ and the money we spend. Equality is integral to everything the council does. We are committed to making Croydon a stronger, fairer borough where no community or individual is held back.

Undertaking an Equality Analysis helps to determine whether a proposed change will have a positive, negative, or no impact on groups that share a protected characteristic. Conclusions drawn from Equality Analyses helps us to better understand the needs of all our communities, enable us to target services and budgets more effectively and also helps us to comply with the Equality Act 2010.

An equality analysis must be completed as early as possible during the planning stages of any proposed change to ensure information gained from the process is incorporated in any decisions made.

In practice, the term 'proposed change' broadly covers the following:-

- Policies, strategies and plans;
- Projects and programmes;
- Commissioning (including re-commissioning and de-commissioning);
- Service review;
- Budget allocation/analysis;
- Staff restructures (including outsourcing);
- Business transformation programmes;
- Organisational change programmes;
- Processes (for example thresholds, eligibility, entitlements, and access criteria.

## 2. Proposed change

Directorate	Public Realm
Title of proposed change	New Parking Back Office ICT System & ANPR Cameras
Name of Officer carrying out Equality Analysis	Shane Roberts

## 2.1 Purpose of proposed change (see 1.1 above for examples of proposed changes)

Lot 1 - This is a re-procurement of the parking back office ICT system. It is required due to the expiry of the current contract with the present supplier.

The system is necessary in order to enable the issue and Processing of Penalty Charge Notices (PCNs) and the issue of Parking Permits. Functionality is for the most part dictated by legislative and regulatory requirements and is a specialised system, provided by a limited number of potential suppliers. It is not anticipated that from a customer perspective, there will be any noticeable change as all current methods of contact will be replicated and the supplier will be required to replicate the look and feel of any current web pages.

Lot 2 - The purchase and maintenance of ANPR cameras to replace obsolete CCTV cameras and provision of hardware for any new Controlled Parking Zones and School Streets Project. The main difference will be that the ANPR cameras do not require a camera operator to capture the contravention, only to review the footage of potential contraventions flagged by the system before issuing a Penalty Charge Notice. There will be no difference from a driver's perspective.

## 3. Impact of the proposed change

**Important Note:** It is necessary to determine how each of the protected groups could be impacted by the proposed change. Who benefits and how (and who, therefore doesn't and why?) Summarise any positive impacts or benefits, any negative impacts and any neutral impacts and the evidence you have taken into account to reach this conclusion. Be aware that there may be positive, negative and neutral impacts within each characteristic. Where an impact is unknown, state so. If there is insufficient information or evidence to reach a decision you will need to gather appropriate quantitative and qualitative information from a range of sources e.g. Croydon Observatory a useful source of information such as Borough Strategies and Plans, Borough and Ward Profiles, Joint Strategic Health Needs Assessments <a href="http://www.croydonobservatory.org/">http://www.croydonobservatory.org/</a> Other sources include performance monitoring reports, complaints, survey data, audit reports, inspection reports, national research and feedback gained through engagement with service users, voluntary and community organisations and contractors.

#### 3.1 Deciding whether the potential impact is positive or negative

#### Table 1 – Positive/Negative impact

For each protected characteristic group show whether the impact of the proposed change on service users and/or staff is positive or negative by briefly outlining the nature of the impact in the appropriate column. If it is decided that analysis is not relevant to some groups, this should be recorded and explained. In all circumstances you should list the source of the evidence used to make this judgement where possible.

Protected characteristic group(s)	Positive impact	Negative impact	Source of evidence

Age	Neutral	Neutral	N/A
Disability	Neutral	Neutral	N/A
Gender	Neutral	Neutral	N/A
Gender Reassignment	Neutral	Neutral	N/A
Marriage or Civil Partnership	Neutral	Neutral	N/A
Religion or belief	Neutral	Neutral	N/A
Race	Neutral	Neutral	N/A
Sexual Orientation	Neutral	Neutral	N/A
Pregnancy or Maternity	Neutral	Neutral	

**Important note:** You must act to eliminate any potential negative impact which, if it occurred would breach the Equality Act 2010. In some situations this could mean abandoning your proposed change as you may not be able to take action to mitigate all negative impacts.

When you act to reduce any negative impact or maximise any positive impact, you must ensure that this does not create a negative impact on service users and/or staff belonging to groups that share protected characteristics. Please use table 4 to record actions that will be taken to remove or minimise any potential negative impact

#### 3.2 Additional information needed to determine impact of proposed change

#### Table 2 – Additional information needed to determine impact of proposed change

If you need to undertake further research and data gathering to help determine the likely impact of the proposed change, outline the information needed in this table. Please use the table below to describe any consultation with stakeholders and summarise how it has influenced the proposed change. Please attach evidence or provide link to appropriate data or reports:

Additional information needed and or Consultation Findings	Information source	Date for completion

For guidance and support with consultation and engagement visit <u>https://intranet.croydon.gov.uk/working-croydon/communications/consultation-and-engagement/starting-engagement-or-consultation</u>

#### 3.3 Impact scores

#### Example

If we are going to reduce parking provision in a particular location, officers will need to assess the equality impact as follows;

- 1. Determine the Likelihood of impact. You can do this by using the key in table 5 as a guide, for the purpose of this example, the likelihood of impact score is 2 (likely to impact)
- 2. Determine the Severity of impact. You can do this by using the key in table 5 as a guide, for the purpose of this example, the Severity of impact score is also 2 (likely to impact )
- 3. Calculate the equality impact score using table 4 below and the formula Likelihood x Severity and record it in table 5, for the purpose of this example Likelihood (2) x Severity (2) = 4

#### Table 4 – Equality Impact Score

act	3	3	6	9
d m l	2	2	4	6
/ of	1	1	2	3
Severity of Impact		1	2	3
Sev	Likelihood of Impact			

ĸey	
Risk Index	Risk Magnitude
6 – 9	High
3 – 5	Medium
1 – 3	Low

# **Equality Analysis**



Table 3 – Impact scores			
Column 1	Column 2	Column 3	Column 4
PROTECTED GROUP	LIKELIHOOD OF IMPACT SCORE	SEVERITY OF IMPACT SCORE	EQUALITY IMPACT SCORE
	Use the key below to <b>score</b> the <b>likelihood</b> of the proposed change impacting each of the protected groups, by inserting either 1, 2, or 3 against each protected group. 1 = Unlikely to impact 2 = Likely to impact 3 = Certain to impact	Use the key below to <b>score</b> the <b>severity</b> of impact of the proposed change on each of the protected groups, by inserting either 1, 2, or 3 against each protected group. 1 = Unlikely to impact 2 = Likely to impact 3 = Certain to impact	Calculate the <b>equality impact score</b> for each protected group by multiplying scores in column 2 by scores in column 3. Enter the results below against each protected group. Equality impact score = likelihood of impact score x severity of impact score.
Age	1	1	1
Disability	1	1	1
Gender	1	1	1
Gender reassignment	1	1	1
Marriage / Civil Partnership	1	1	1
Race	1	1	1
Religion or belief	1	1	1
Sexual Orientation	1	1	1
Pregnancy or Maternity	1	1	1

## **Equality Analysis**



## 4. Statutory duties

#### 4.1 **Public Sector Duties**

Tick the relevant box(es) to indicate whether the proposed change will adversely impact the Council's Equality Act 2010 set out below.	ability to meet any of the Public Sector Duties in the
Advancing equality of opportunity between people who belong to protected groups	
Eliminating unlawful discrimination, harassment and victimisation	
Fostering good relations between people who belong to protected characteristic groups	
<b>Important note:</b> If the proposed change adversely impacts the Council's ability to meet any of the Pulbe outlined in the Action Plan in section 5 below.	blic Sector Duties set out above, mitigating actions must

## 5. Action Plan to mitigate negative impacts of proposed change

**Important note:** Describe what alternatives have been considered and/or what actions will be taken to remove or minimise any potential negative impact identified in Table 1. Attach evidence or provide link to appropriate data, reports, etc:

#### Table 4 – Action Plan to mitigate negative impacts

Complete this table to show any negative impacts identified for service users and/or staff from protected groups, and planned actions mitigate them.				
Protected characteristic	Negative impact	Mitigating action(s)	Action owner	Date for completion
Disability	N/A			
Race	N/A			
Sex (gender)	N/A			
Gender reassignment	N/A			
Sexual orientation	N/A			
Age	N/A			



# **Equality Analysis**

Religion or belief	N/A		
Pregnancy or maternity	N/A		
Marriage/civil partnership	N/A		
6. Decision on the proposed change			

Based on the information outlined in this Equality Analysis enter X in column 3 (Conclusion) alongside the relevant statement to show your conclusion.				
Decision	Defini	tion	Conclusion - Mark 'X' below	
No major change	Our analysis demonstrates that the policy is robust. The evidence shows no potential for discrimination and we have taken all opportunities to advance equality and foster good relations, subject to continuing monitoring and review. <b>If you reach</b> <b>this conclusion, state your reasons and briefly outline the evidence used to support your decision</b> .		x	
Adjust the proposed change				
Continue the proposed change	posed discrimination, harassment or victimisation and better advance equality and foster good relations between groups through			
Stop or amend the proposed change	mend the Our proposed change must be stopped or amended.			
Will this decision	on be considered at a scheduled meeting? e.g. Contracts and	Meeting title: CCB		
Commissioning	g Board (CCB) / Cabinet	Date: Virtual		





## 7. Sign-Off

Officers that must approve this decision		
Equalities Lead	Name: Yvonne Okiyo Position: Equalities Manager	Date: 19.9.19
Director	Name: Steve lles Position: Director of Public Realm	Date: 09/10/19